

Plans of Safe Care (POSC) Research: Highlights from National and State Calls

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Objectives

- Connect with states and organizations about POSC processes
- Gain a better understanding of challenges shared across states
- Inform POSC implementation processes within New Hampshire
- Inform JSI's POSC scope of work



Progress

- ✓ Literature review and analysis of POSC web resources and peer-reviewed articles
- ✓ Consult with the National Center on Substance Abuse and Child Welfare (NCSACW)
- ✓ Schedule and meet with relevant state partners
- ★ High level summary of key findings



National Center on Substance Abuse and Child Welfare (NCSACW)

NCSACW has been providing technical assistance to states regarding POSC since 2016. NH participated in a site visit which included this team in 2018. JSI met with NCSACW on October 20, 2022.



CAPTA will be reauthorized in early 2023. Anticipated changes:

- Update **language to reduce stigmatization**
- Update Plans of Safe Care to “**Family Care Plans**”
- Require states to appoint who has oversight over implementation

Challenges faced across states:

- Provider engagement
- Implementing POSC prenatally
- Technology
- Capacity and resources
- Stigma

2020 National Child Abuse and Neglect Data System ([NCANDS](#))



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Highlights From State Calls

Recommended States:

- **Oklahoma** (11/15/22)
- **New Mexico** (11/16/22)
- **Houston, Texas** (11/18/22)
- **Maine** (11/30/22)
- **Connecticut** (12/7/22)
- **Vermont** (scheduled for 12/12/22)



Patient Engagement



Portfolio Documents



Pocket Dividers
We recommend 8-tab
plastic dividers with pockets



3-Ring Binder
We recommend 1.5-2
inch flexible binders



Business Card Sleeve

6

Binder Approach

- Developed by **Texas**, also utilized in **New Mexico** and **Oklahoma**
- Materials can include:
 - 1-2 page screener form (What supports do you have? What supports and resources do you need?)
 - Referrals and contacts
 - Questions for providers
- Binder often called “**Recovery Resume**” or “**POSC Portfolio**”
- Positive feedback from providers and families
- **Advocacy and organizational tool** for parents



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Provider Engagement

- States stressed the importance of **creating a sense of urgency** to generate ‘buy in’ from providers
- **“Include everybody in education and training”** (e.g., clinicians, front desk staff, etc.)
- Oklahoma
- Stressed the importance of making POSC implementation **easy and accessible** for providers
- **Incorporate feedback** from providers into trainings and POSC materials



Care Coordination

- **Recovery, Engagement, Access, Coaching & Healing (REACH) Program** in Connecticut
 - REACH navigators are usually women in recovery; 15 navigators across 5 regions
- **POSC Nurse** in Maine
 - Accessible to providers and answers any POSC-related questions
 - Holds “office hours” to explain POSC implementation
 - Enters POSC data into database for quick access
- **Managed Care Organizations (MCOs)** in New Mexico
 - MCOs employ navigators



Technology

- “New Mexico Healthy Families” - **provider-facing portal**
- Connecticut **decision-making portal** - helps providers to distinguish between substance exposure and abuse/neglect
- Connecticut POSC **resource survey** - online resource navigator
- Texas and Maine - currently developing **digital POSC**
- Oklahoma - CHES Health’s mobile “Connections” App
- Wide use of virtual trainings, webinars, videos, etc.



Resources Mentioned:

National Child Abuse and Neglect Data System

Child Maltreatment 2020 Report

CHES Health Mobile App

Texas POSC Binder Materials

Provider-facing videos developed by Texas (must register to view)

Connecticut Resource Survey

Connecticut Proud Training



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Thank you!

Any Questions?



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